



Joette Katz
Commissioner

DEPARTMENT of CHILDREN and FAMILIES

Making a Difference for Children, Families and Communities



Dannel P. Malloy
Governor

POLICY BULLETIN 2016-05

Section and Title [31-8-6 Delivery of Services Using a Client's Preferred Method of Communication](#)

Related Practice Guides [Practice Guide for Policy 31-8-6](#)

Forms [DCF-1248 \(New\)](#)

Effective Date March 1, 2016

Target Audience All DCF Staff

Purpose To update policy regarding the procedure for ensuring that services are delivered to clients in the client's preferred method of communication.

Distribution and Review Process Via All Staff email

Suggestions for Improvement If you have any suggestions for clarifying or improving the attached policy, procedures or forms, please contact: William Rivera, Director of Multicultural Affairs.

Sunsetted Policy and Forms None